NBD *in*CONNECT PORTAL™

**Secure communications portal with integrated clinical tools.
A member benefit for all participating providers**

NBD *in*CONNECT PORTAL™

ASSESSMENTS

💡 TIPS FOR USE

Improve communication documentation

Identify candidates in need of services

Conduct campaigns

Use as the basis for patient safety & education

Billable encounters with recognized CPT codes

The NBD inConnect Portal™ Assessments are clinically-validated screening questionnaires that help doctors evaluate and measure patient risk. Designed to reveal risk factors and patient readiness, Assessments lead to open dialogue and appropriate interventions that personalize treatment plans and reduce cost.

- Electronic forms
- Automatic risk scoring
- Conduct before, during, or after an encounter

In combination with the other inConnect Portal™ tools, the Assessments portion is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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DIRECTORY

TIPS FOR USE

Publish available appointments

Re-credential the practice
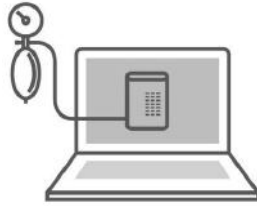
Run practice promotions

The NBD InConnect Portal™ Directory allows patients to find providers based on relevant search criteria and schedule an on-demand or future appointment directly from the list.

- Providers can update their listing
- Keyword search optimized
- Receive and confirm appointment requests

In combination with the other inConnect Portal™ tools, the Directory is part of a turn-key portal that helps doctors adapt to today's digital healthcare environment.

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E-LAB TESTING

TIPS FOR USE

Store and forward results

Patients sharing capabilities

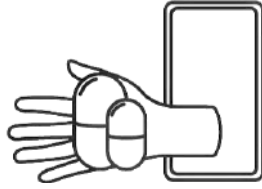**Provider and patient educational material by test**

Opioid strategies and tapering or co-administration

PGx lifetime report with medication reconciliation

The NBD InConnect Portal™ e-Lab Testing eliminates paper and adds value to in-person and remote patient care. Electronically place lab orders with any approved in-network laboratory. Results are delivered to ordering physicians and, with consent, can be reviewed and shared with patients or treating physicians.

- Pick from a menu of test options
- Screenings and diagnostics for all disciplines
- Testing for in-person or remote visits

In combination with the other inConnect Portal™ tools, e-Lab Testing is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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E-PRESCRIBING

TIPS FOR USE

Use with inConnect Portal™ telemedicine tool

Replace cost-prohibitive, less- comprehensive solutions

e-Prescribe from anywhere with an internet connection

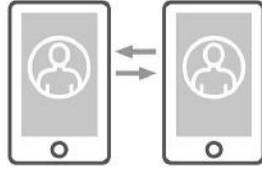**Use in combination with medication management initiatives**

Drive drug adherence and efficacy

Inherent control to prevent drug errors

The NBD InConnect Portal Portal™ e-Prescribing is an add-on feature in the telemedicine tool that includes all drug classes-including controlled substances-with connectivity to all major US retail and mail-order pharmacies.

- Surescripts and DEA Certified e-Prescribing
- Patient-specific formularies
- Drug and allergy interaction check
- Automated clinical decision support
- Medication reconciliation

In combination with the other inConnect Portal™ tools, e-Prescribing is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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REFERRALS

TIPS FOR USE

Document referrals

Receive acknowledgement and follow-up notes

Fast-track appointments

Expand referral circles

The NBD InConnect Portal™ Referrals represents an important next step in a treatment plan and may lead to gaps in care if patients are left to navigate a complex system on their own.

- Notify next provider of the referral
- Include a referral note
- Transfer pertinent records
- With options to fast track appointment

In combination with the other inConnect Portal™ tools, Referrals is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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TASKS

💡 TIPS FOR USE

Reward accountability and celebrate success along the way

Solve problems before they escalate

Increase communication within the practice

Discover areas for improvement

The NBD InConnect Portal™ Tasks are reminders that nudge a patient to complete requirements that help patients and providers stay on track with their goals, monitor progress, remember key dates, and work with external teams.

- Complete patient forms
- Assign and complete assessments
- Order a test or product
- Schedule appointment

In combination with the other inConnect Portal™ tools, the Tasks option is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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PRIOR-AUTHORIZATIONS

TIPS FOR USE

Identify fast-track services

Track with U/R and U/M

Improve scheduling and check-in

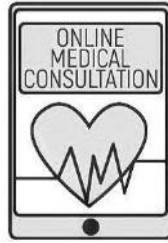**Customize care plans with knowledge of approved services**

The NBD InConnect™ Prior Authorization allows doctors to get real-time authorization status, identify whether a treatment falls within evidence-based medical standards of care, and determine if covered under the policies. This directs staff and resources to more value-added activities. Rather than wait several days for decisions via fax, check status indicated by a green, yellow, or red light.

- View or download Utilization Review letter
- Doctors can add notes throughout the authorization period
- Permits case management approvals and extensions of services
- Automatically identifies Fast Track services (approved without exception)

In combination with the other inConnect Portal™ tools, the Prior Authorization aspect is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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TELEMEDICINE

💡 **TIPS FOR USE**

Publish your telemedicine schedule in the network directory

Promote certain hours and allocate office resources

Utilize with the Virtual Waiting Room for a front office effect

Utilize Assessments to document and improve billable encounters

The NBD inConnect Portal™ Telemedicine tool is designed for the healthcare industry with sensitivity to PHI, this supports any size practice with the functionality that will increase marketability and payment for remote services.

- Links doctors to respective clinics and organizations
- Launches on-demand or scheduled appointments from the directory
- Expedites payment at agreed-upon contracted rates
- Access to Medical Treatment Guidelines

In combination with the other inConnect Portal™ tools, Telemedicine is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.

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VIRTUAL WAITING ROOM

💡 **TIPS FOR USE**

Use with inConnect Portal™ telemedicine tool

Give patients a unique practice code to log in or schedule return visits

Provide magazines during wait time

The NBD inConnect Portal™ Virtual Waiting Room functions as a front office environment to enhance the patient experience for virtual check-in, scheduling, and forms completion. It also accommodates patients who visit-in-person but wish to limit physical interaction upon arrival.

- Reception area branded as your practice
- Queues up patient consents
- Prompts patient to complete assessment
- Counts down to appointment time

In combination with the other inConnect Portal™ tools, the Virtual Waiting Room is part of a turnkey portal that helps doctors adapt to today's digital healthcare environment.